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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

INVENTORS: Allen GORIN et al.
SERIAL NO: 09/712,194
FILING DATE: November 15, 2000
TITLE: METHOD AND SYSTEM FOR PREDICTING PROBLEMATIC
DIALOG SITUATIONS IN A TASK CLASSIFICATION SYSTEM
ART UNIT: 2654
EXAMINER: David D. KNEPPER

COMMISSIONER FOR PATENTS
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RESPONSE TO OFFICE ACTION

SIR:

In response to the Office Action mailed September 10, 2004 in the above-identified application, the Applicant respectfully submits the following.

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 4 of this paper.

Remarks begin on page 10 of this paper.